

Texas Parent Taught Drivers Ed and TDLR Packet

 aceable.com/helpcenter/course-guides/texas-parent-taught-drivers-ed/

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INTRODUCTION TO PARENT TAUGHT DRIVERS ED

Welcome to Aceable's Texas Parent Taught Drivers Ed course! Skip the boring classes. Instead, work on your drivers ed requirement on your computer, tablet, or phone. We'll have you behind-the-wheel in no time!

You can take this course if:

- You're a Texas teen (14-17 years old).
- You have an eligible parent instructor to teach you the behind-the-wheel portion.*

You should take this course because:

- Aceable is **state-approved**. Our certificates are accepted at any DPS in Texas.
- Aceable is all about **convenience**. You can log into your account on our website or by downloading the free Aceable Drivers Ed app for iOS and Android devices. You can switch between devices anytime and anywhere you want.
- Aceable includes **32 hours of engaging and entertaining content** written in an easy way for teens to understand. Your course will include text, videos, pictures, memes, and pop-up questions galore! You won't just be reading for 32 hours straight.
- Aceable gives you access to **unlimited free practice tests** to ensure your success.
- Aceable includes the actual **DPS written knowledge test** that students take to get their permit, so you can skip the test at the DPS.
- Aceable will **email you two certificates** to bring to the DPS to get both your permit and license. You won't have to wait for anything in the mail from us!
- Aceable allows **parents to track student progress and test scores**. We also provide parents with guidance on doing behind-the-wheel instruction and practice with their teens.
- Aceable's **Customer Experience Heroes** are available every day of the week to help answer your questions about anything and everything drivers ed. You can reach us by phone, email, and live chat.

**If you don't have an eligible parent instructor, please consider taking [Aceable's Instructor Taught Drivers Ed course](#).*

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STEPS TO GETTING YOUR LICENSE WITH PARENT TAUGHT DRIVERS ED

Step 1: Order Your Parent Taught Drivers Ed (PTDE) Program Guide Packet

What is the PTDE program guide packet and how do I get one?

The first step of the process is ordering the Parent Taught Drivers Ed (PTDE) Program Guide Packet from the Texas Department of Licensing and Regulation (TDLR). You can order the program guide packet from the TDLR and submit the mandatory \$20 state fee online [here](#).

The PTDE program guide packet contains forms that you'll fill out and submit to your local DPS office when you get your permit and license, and the DPS will also ask to see your PTDE program guide packet receipt. You won't be able to get your permit or license without these forms and receipt, so it's important to **order your packet before you start your Aceable Parent Taught Drivers Ed course**. [Note: The inclusion of a receipt with the packet is a new feature put into place by the Texas Department of Licensing and Regulation on November 14, 2016. If you ordered your packet **before** November 14, 2016, the DPS should **not** require you to present your receipt.]

When will I receive my PTDE packet?

The PTDE packet will not be available at your local DPS office. You must [order the program guide packet online from the TDLR](#). After ordering the program guide packet online, there are three ways to download the file:

1. Immediately after purchase, the purchase confirmation page has a link toward the bottom for you to click on and download the program guide packet.
2. TDLR emails you a receipt which also has a link to download your program guide packet.
3. [Look yourself up in TDLR's system](#) using the instructor's email address OR your receipt number and zip code.

If you have questions about the status of your PTDE packet, you can reach the TDLR at: [800-803-9202](tel:800-803-9202)

I started my course before receiving the PTDE packet. What do I do?

You **should not** start your course until after you have received your PTDE packet from the TDLR, however, if you did start early, not to worry, everything will be okay!

If you started the course but haven't yet received your Aceable Permit Certificate, put a pause on our course. You can resume your coursework again when you have received your PTDE packet.

If you started the course and received your Aceable Permit Certificate before getting your packet , stop working on the course and take the following steps:

1. Make sure you have an [eligible parent instructor](#) before ordering the packet.
2. **Order the packet ASAP** from the TDLR.
3. When you receive the packet, hang on to it for three days (i.e. the minimum number of days required to finish Level 1).
4. After three days, let us know by emailing us at support@aceable.com to update your Permit Certificate date.

How do I fill out the forms in the PTDE packet?

Once you receive your PTDE packet, feel free to read through it. However, you don't need to fill out any of the forms in it until you're ready to get your permit or license at the DPS. So, for now, just set your packet aside in a place you know you won't lose it.

When you're ready to get your permit or license at the DPS, Aceable will automatically email you (1) a list of what forms in the packet you need to bring with you and (2) examples of how to fill them out. You can also check out the guides below.

For help on filling out the packet forms for your **permit according to the Concurrent Method, click [here](#).*

***For help on filling out the packet forms for your **permit according to the Block Method**, click [here](#).*

****For help on filling out the packet forms for your **license**, click [here](#).*

What do I do if I lost my PTDE packet?

It's easy! You can [look yourself up in TDLR's system](#) using the parent instructor email address used when you originally ordered the program guide packet OR by putting in your TDLR receipt number and zip code.

If you have questions about the status of your PTDE packet, you can reach the TDLR at: [800-803-9202](tel:800-803-9202)

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Step 2: Start Parent Taught Drivers Ed and Finish Level 1

In order to get your permit, you'll need to complete Level 1 (the first six hours of the course) and the Written Knowledge Test at the end of Level 1. This means that you won't need to take the Written Knowledge Test at the DPS! The test will consist of 30 multiple-choice questions. You'll have one hour to complete the test and you must score at least 70% or better (at least 21 out of 30 questions correct) in order to pass.

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Step 3: Get Your Parent Taught Permit

After you pass Level 1 and the Written Knowledge Test, Aceable will email you a DE-964 Permit Certificate within 1-3 business days. You'll take this certificate and [other documents](#) to the DPS, where you'll do your vision exam and get your permit.

Remember, you must be at least 15 years old to get your Texas permit.

Once you have your permit, you can start working on your behind-the-wheel instruction and practice hours. Click [here](#) to learn more about the behind-the-wheel process.

*Note: The six-month permit period starts on the day that you receive your permit at the DPS. When you have your permit, you are only allowed to drive if there is a licensed adult 21 years old or older with you in the car. There are no restrictions on what hours you may drive during the day or night, but you must be accompanied by a parent or guardian during the late hours of the night.

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Step 4: Complete Your Parent Taught Drivers Ed and Behind-the-Wheel Hours

Once you have your permit, you'll need to finish up the rest of your Parent Taught course (Levels 2-12). Aceable will email you a DE-964 Certificate of Completion within 1-3 business days of your course completion and you'll present this certificate to the DPS when you test for your license.

You'll also need to complete 44 hours of state-required behind-the-wheel instruction and practice. The behind-the-wheel hours are divided as follows:

You must do 14 hours of behind-the-wheel instruction with your official parent instructor. You'll list these hours in the Behind-the-Wheel Instruction Log of the PTDE packet. The student will observe the parent instructor for seven of the hours. The parent instructor will observe the student for the other seven hours.

If you want a guide to completing the 14 hours of behind-the-wheel instruction, you can use the Driving Manager in your Aceable course.

- Log into your Aceable student or parent account on the web [here](#) or in the Aceable Drivers Ed app.
- In your course, click on the three horizontal lines in the top right-hand corner. This will expand the menu bar. Click on Driving Manager.
- You can use the Driving Manager in the web course or app to check off the behind-the-wheel instruction tasks you've completed. Click [here](#) to learn more about how the Driving Manager works.
- You can also download a PDF version of the Driving Manager from the [web course](#).

You must also do 30 hours of behind-the-wheel practice with any licensed adult 21 years old or older (10 of these hours must be done at night). You'll list these hours in the Behind-the-Wheel Practice Log of the PTDE packet.

If you want a guide to completing the 30 hours of behind-the-wheel practice, you can use the 30-Hour Behind-the-Wheel Guide from the state of Texas [here](#).

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Step 5: Complete the Impact Texas Teen Drivers (ITTD) Course

The Impact Texas Teen Drivers program (ITTD) is a free, two-hour video course provided online by the Texas DPS. Any student who has taken Texas Parent Taught Drivers Ed or Instructor Taught Drivers Ed and has received a Certificate of Completion from Aceable is required to complete ITTD no more than 90 days before their driving exam. **ITTD is not optional.**

ITTD is made up of eight 15-minute videos, totaling two hours. You can choose to watch all eight modules at one time or watch the modules separately at different times.

When you complete ITTD, the DPS will email you a certificate. You must print out this certificate and present it at the DPS when you take your driving exam. If you are unable to receive your ITTD certificate through email, you can [log into your ITTD account](#) and access it there.

While there is no expiration date on the ITTD certificate, you must take ITTD no more than 90 days before your driving exam. Therefore, if you don't pass your driving exam within 90 days of the date on your ITTD certificate, you must take ITTD again and get a new ITTD certificate.

To learn more about ITTD and take the course, click [here](#).

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Step 6: Get Your Parent Taught License

You can get your Texas license if you meet all of the following requirements:

1. You have held your permit for at least six months.
2. You are at least 16 years old.
3. You have completed all 12 levels of Aceable and have received a Certificate of Completion from us.
4. You have completed 44 hours of behind-the wheel instruction and practice.

If you meet all of these requirements, you can [schedule a driving exam at your local DPS](#). Please note that the DPS can book up very quickly, especially during high-volume seasons like the summer and during spring break. You should schedule your driving exam as far in advance as possible. Click [here](#) for tips on preparing for your driving exam.

When you go to the DPS, don't forget to bring all your paperwork and documents with you. Click [here](#) to see what you need to bring with you on that day.

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PARENT INSTRUCTOR

Parent Instructor Eligibility

In order to be a parent instructor, you must meet all of the following requirements:

- You are the student's parent, step-parent, grandparent, step-grandparent, foster parent, or legal guardian.
- You must have a valid Texas driver license for the preceding three years.*
- You don't have a conviction or probated sentence of criminally negligent homicide or driving while intoxicated.
- You haven't had your driving privileges suspended, revoked, or forfeited for traffic-related violations in the past three years.
- You don't have six or more points assigned to your driver license.
- You cannot be disabled due to mental illness.

*If the parent instructor has had a Texas license for less than the preceding three years, they are responsible for ordering a certified driver record from the state or country where they last had a license. The driver record should go back at least three years, and the DPS will need to see the record when the student gets their permit. We recommend doing a quick Google search to find out from which government entity you order your driver record. *Example: "Name of previous state or country where you last had a license + driver record."*

The parent instructor is responsible for checking their criminal and/or driver records. You can check your driving eligibility status and pay fees charged to you for your driver license suspension offenses [here](#). You can request your driver record from the state of Texas [here](#).

The DPS will verify the parent instructor's record when the student and parent go to the DPS to apply for the permit and license. If the DPS determines at that time that the parent instructor doesn't meet the state requirements, the DPS will deny the permit or license application.

*If you don't have an eligible parent instructor, please consider taking [Aceable's Instructor Taught Drivers Ed course](#).

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Changing Your Parent Instructor

If both your current and new instructors are eligible, here are the steps you need to take:

- Email TDLR at CS.Driver.Education.Safety@tdlr.texas.gov with your PTDE program guide receipt number along with your student's full name and the new instructor's full name, email address, and mailing address. If you ordered the PTDE program guide before November 14, 2016, you do not need to provide the receipt number.
- TDLR will email you or your parent instructor a new PTDE packet receipt with your new instructor's name. Check [here](#) to see if the change has been made in TDLR's system.

If you are changing instructors due to ineligibility, TDLR requires that you order the PTDE program guide again in addition to restarting your course. Unfortunately, any instruction done under an ineligible instructor is considered invalid. If you have questions or concerns about [these requirements](#), please contact TDLR at [800-803-9202](tel:800-803-9202).

Follow these steps if your current instructor is ineligible.

- Make sure your new instructor meets all of the [eligibility requirements](#).
- [Order a new parent taught drivers ed \(PTDE\) program guide](#) for \$20 with your new instructor's information.
- Email us at support@aceable.com so that we can reset your course. Unfortunately, you'll need to start from the very beginning of the course again since the state of Texas doesn't allow us to transfer credit from one course to another after you've changed instructors.
- Complete Level 1 of the course and wait for your Aceable Permit Certificate in your email.
- Print out your Aceable Permit Certificate and [PTDE packet forms](#) again.
- Have your new instructor sign the Permit Certificate and fill out the PTDE packet forms with their information as your instructor.
- Head to the DPS with your new parent instructor to get your permit.

*If you don't have any other eligible parent instructor available, please consider taking [Aceable's Instructor Taught Drivers Ed](#).

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No Eligible Parent Instructor

If you don't have an eligible parent instructor, please consider taking [Aceable's Instructor Taught Drivers Ed course](#).

With Instructor Taught Drivers Ed, you don't need a parent instructor to meet your behind-the-wheel instruction requirements. Instead, you'll complete the 14 hours of behind-the-wheel instruction with a professional driving instructor.

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TESTS IN THE PARENT TAUGHT COURSE

Parent Taught Level Assessments

There are 12 levels in the course. At the end of Levels 2-12 are level assessments consisting of 10 questions. The questions will be a mix of multiple-choice and true/false questions. You must score at least 70% or better (at least 7 out of 10 questions correct) in order to pass and go on to the next level.

If you fail a level assessment, you can take it again. There is no limit on how many times you can take a level assessment and you don't have to pay again to take a level assessment more than once.

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Parent Taught Written Knowledge Test

The DPS Written Knowledge Test will be provided to you at the end of Level 1 (the first six hours of the course). This means that you won't need to take the Written Knowledge Test at the DPS! The test will consist of 30 multiple-choice questions. You'll have one hour to complete the test and you must score at least 70% or better (at least 21 out of 30 questions correct) in order to pass and receive a DE-964 Permit Certificate from Aceable.

If you fail the Written Knowledge test, you can take it again **24 hours later**. There is no limit on how many times you can take the Written Knowledge Test and you don't have to pay again to take the Written Knowledge Test more than once.

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Parent Taught Course Assessment

After you complete the level assessment at the end of Level 12, you'll need to do the Course Assessment. This assessment consists of ten questions. The questions will be a mix of multiple-choice and true/false questions. You must score at least 70% or better (at least 7 out of 10 questions correct) in order to pass and receive a DE-964 Certificate of Completion from Aceable.

If you fail the Course Assessment, you can take it again. There is no limit on how many times you can take the Course Assessment and you don't have to pay again to take the Course Assessment more than once.

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PARENT TAUGHT PERMIT AND LICENSE CERTIFICATES (DE-964)

Aceable will email you two DE-964 certificates.

You will receive your **DE-964 Permit Certificate** within one hour of completing the permit test at the end of Level 1 (first six hours of the course). You'll present this at the DPS when you get your permit.

*Your Permit Certificate will be marked for the Concurrent Method. If you need it marked for the Block Method, please [contact us](#) when you finish all 32 hours of your course (12 levels).

You will receive your **DE-964 License Certificate/Certificate of Completion** within one hour of completing all 32 hours of your course (12 levels). You'll present this at the DPS when you get your license.

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PARENT TAUGHT AT THE DPS – DOCUMENTS, STATE FEES, AND TESTS

Parent Taught Permit – What to Bring to the DPS

You must be at least 15 years old to get your Texas Permit. Here are the essentials to bring with you:

1. From Aceable:

- DE-964 Permit Certificate (we email this to you)
- **Aceable Drivers Ed Classroom Instruction Log** (only the first six hours for Level 1 shown if going by the Concurrent Method, OR all 32 hours of Levels 1-12 shown if going by the Block Method)

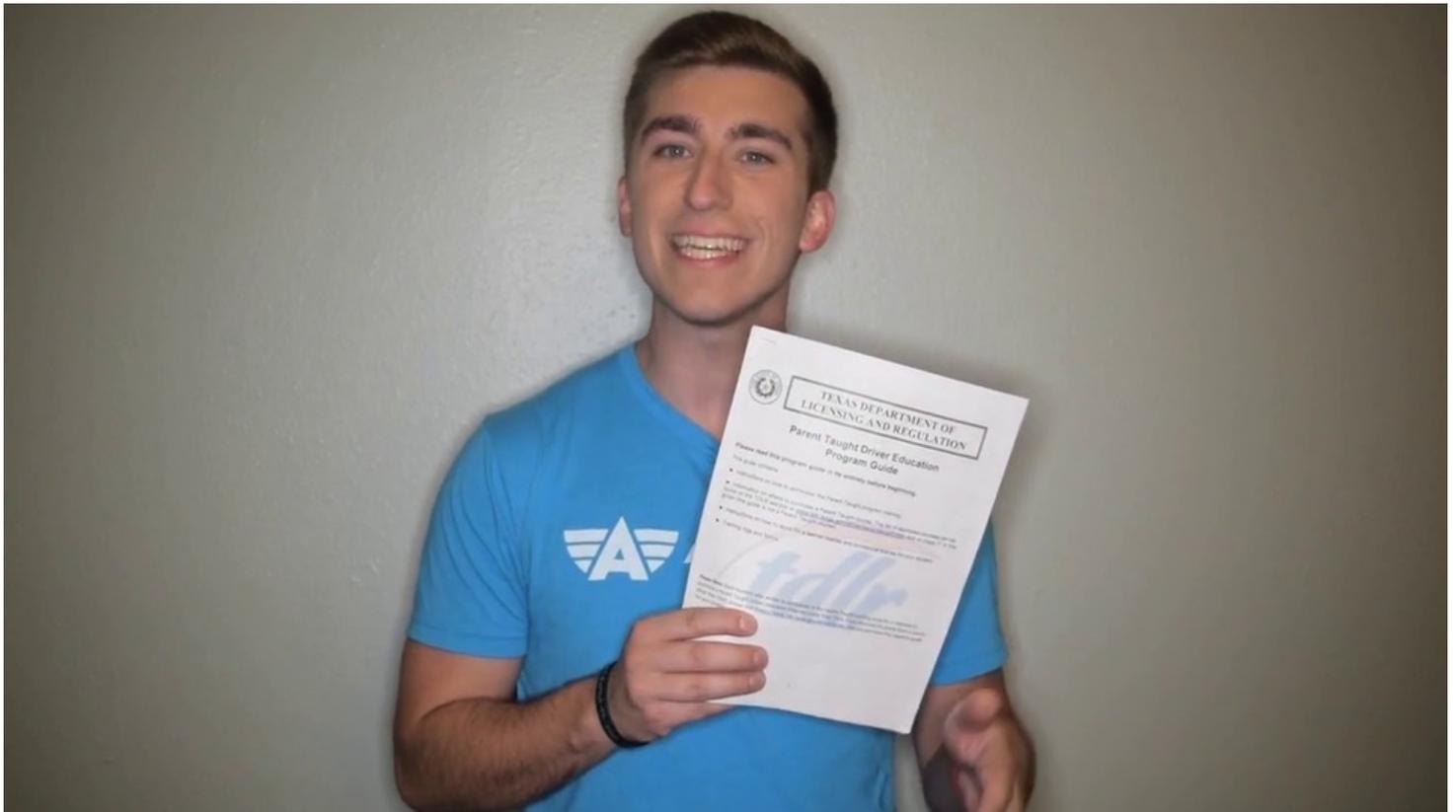
2. From PTDE Packet:

- Classroom Instruction – Driver Education Affidavit
- Texas Residency Affidavit
- PTDE Packet Receipt (only if you ordered the packet on or after November 14, 2016)

If you don't have your PTDE packet, you can request one [here](#). If you started the course before receiving the packet, follow these steps:

1. Make sure you have an **eligible parent instructor** before ordering the packet.
2. **Order the packet ASAP** from the TDLR.
3. When you receive the packet, hang on to it for three days.
4. After three days, let us know by emailing us at support@aceable.com to update your certificate date.

Check out the video below to learn about filling out your packet forms!



*This document [here](#) provides you with more examples of filling out the packet forms according to the **Concurrent Method**.

This document [here](#) provides you with more examples of filling out the packet forms according to the **Block Method.

3. Others:

- Your Parent Instructor
- **Proof of Texas residency** (Parent Instructor must bring two forms of proof): deed, mortgage statement, valid and unexpired Texas voter registration card, utility bills, etc.
- **Proof of identity and lawful US presence or citizenship**: valid US passport, birth certificate, or US certificate of citizenship or naturalization
- **Social Security Card**
- **Verification of Enrollment (VOE)**: This paperwork proves that you are currently attending school and your grades and attendance are in good standing. You need to fill it out and get it signed by somebody at your school's administrative office.* If you are not in high school but are getting your **GED** instead, you'll need to bring the form to your GED program's office and get them to sign as the administrator.

Some schools require a waiting period between when you request the VOE and when they'll actually issue it to you (usually 24 hours). Therefore, it's a good idea to request the VOE from your school ahead of time (we recommend at least 3-7 days before you head to the DPS).

If you get your VOE during the last week of the school year, it is good until the start of the fall semester.

During the summer, you can head to your school district's administrative office and have them sign your VOE form.

**If you are home-schooled, Write "Home School" or the name of your home school on the top left corner of the form and your county on the top right corner of the form.*

- *Check the first box, indicating your student is enrolled in a home school.*
- *Type or print the student's name.*
- *Type or print one parent's name and phone number in Administrator/Designee section.*
- *Both the student and the parent must sign and date the form.*

4. At DPS:

- \$16 Learner License Fee (cash, credit, check, or money order)
- Application for Driver License or Identification Card
- Vision Exam

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Parent Taught License – What to Bring to the DPS

You must have held your permit for at least six months and be at least 16 years old to get your Texas license. Here are the essentials to bring with you:

1. From Aceable:

- DE-964 License Certificate (we email this to you)
- **Aceable Drivers Ed Classroom Instruction Log** (all 32 hours of Levels 1-12 shown)
- **Aceable Behind-the-Wheel Instruction Log** (14 hours of driving done with the parent instructor)
- **Aceable Behind-the-Wheel Practice Log** (30 hours of driving done with any licensed adult 21 years old or older)

2. From PTDE Packet:

- Behind-the-Wheel Instruction – Driver Education Affidavit
- PTDE Packet Receipt (only if you ordered the packet on or after November 14, 2016)

*Click [here](#) for help on filling out the packet forms.

3. Others:

- Your Parent Instructor
- Your permit (must be held for at least 6 months)
- **ITTD** program certificate of completion (expires after 90 days)
- Proof of insurance – Your name does not need to be on the car insurance
- Current registration and inspection sticker
- Two license plates (front and back)
- **Verification of Enrollment (VOE)**: This paperwork proves that you are currently attending school and your grades and attendance are in good standing. You need to fill it out and get it signed by somebody at your school's administrative office.* If you are not in high school but are getting your **GED** instead, you'll need to bring the form to your GED program's office and get them to sign as the administrator.

Some schools require a waiting period between when you request the VOE and when they'll actually issue it to you (usually 24 hours). Therefore, it's a good idea to request the VOE from your school ahead of time (we recommend at least 3-7 days before you head to the DPS).

If you get your VOE during the last week of the school year, it is good until the start of the fall semester.

During the summer, you can head to your school district's administrative office and have them sign your VOE form.

**If you are home-schooled, Write "Home School" or the name of your home school on the top left corner of the form and your county on the top right corner of the form.*

- *Check the first box, indicating your student is enrolled in a home school.*
- *Type or print the student's name.*
- *Type or print one parent's name and phone number in Administrator/Designee section.*
- *Both the student and the parent must sign and date the form.*

4. At DPS:

- \$11 Provisional License Fee (cash, credit, check, or money order)
- Application for Driver License or Identification Card

- Driving Exam (Click [here](#) for tips on preparing for your driving exam)

We recommend that you make an appointment at your DPS to take your driving exam. Most DPS offices allow you to schedule a driving exam online, which is smart considering that some offices may be booked months in advance, especially during high-volume seasons like the summer and during spring break. You should schedule your driving exam as far in advance as possible.

[Click here](#) to view DPS offices near you and schedule a driving exam. When it asks for your Texas Driver License number, you can enter your Texas ID number or permit number. This is required in order for you to confirm your appointment.

If online scheduling is available, the office listing will include a link to “Schedule a driving test online” or “Get in line online.” If your local DPS does not offer this service, it could be a long wait, so you should call them.

If you fail the driving test, you are given three attempts to pass within 90 days before a new \$16 fee is charged. You can go back to the DPS as early as the next day to retake the exam.

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TRANSFERRING FROM PARENT TAUGHT TO A DRIVING SCHOOL FOR BEHIND-THE-WHEEL

If you’ve decided to complete the 14 hours of behind-the-wheel instruction with a professional driving school, instead of with a parent instructor, here are the steps you need to take:

1. Complete the entire 32-hour Aceable Parent Taught Drivers Ed course.
2. Contact Aceable [here](#) after you’ve completed the course. Tell us the name and address of the driving school you’ll be transferring to, and we’ll include this information on your Certificate of Completion that we email to you.
3. Get your permit at the DPS. Don’t forget to [bring all your documents](#).
4. Take your permit and Certificate of Completion with transfer information to your professional driving school and complete the 14 hours of behind-the-wheel instruction with them.

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TRANSFERRING TO ACEABLE PARENT TAUGHT FROM ANOTHER COURSE

If you’re thinking of transferring from another drivers ed course to Aceable’s Parent Taught Drivers Ed, there are four possible scenarios. Below, click on the one that best describes your situation.

NOTE: If you already have your permit, you **do not** need to get a new one and you **do not** need to start your six month permit period all over again.

[Scenario 1: Completed All 32 Hours with Another Online Drivers Ed Course](#)

[Scenario 2: Completed All 32 Hours in a Classroom Driving School](#)

[Scenario 3: Didn’t Complete All 32 Hours with Another Online Drivers Ed Course](#)

[Scenario 4: Didn’t Complete All 32 Hours in a Classroom Driving School](#)

Scenario 1: Completed All 32 Hours with Another Online Drivers Ed Course

You don't have to start all over. Instead, all you have to do is complete the 14 hours of behind-the-wheel instruction portion while enrolled in our Behind-the-Wheel Only course. Aceable will provide you the Driving Manager, which will walk the parent instructor through the tasks needed to be completed during the 14 behind-the-wheel instruction hours.

Take these steps:

1. Make sure you already have a [Parent Taught Drivers Ed \(PTDE\) packet](#). If your previous course was an online parent taught course, you can use the same packet you have.
2. Purchase Aceable's Behind-the-Wheel Only course [here](#).
3. Contact the online drivers ed program that you received a DE-964 Certificate (Certificate of Completion) from and tell them that you would like to transfer to a different program. They will designate your parent as the new instructor and issue you an updated certificate.
4. Complete the 14 hours of behind-the-wheel instruction with your parent instructor using Aceable's Driving Manager. List these hours in the Behind-the-Wheel Instruction Log of the PTDE packet.
5. [Contact the Aceable team](#) after you've completed the 14 hours with your parent instructor and we'll email you a Certificate of Completion.
6. You'll also need to complete 30 hours of behind-the-wheel practice with any adult who is at least 21 years old or older and has had a valid Texas license for the previous three years. List these hours in the Behind-the-Wheel Practice Log of the PTDE packet. You can use the 30 Hour Guide from the state [here](#) to help you complete these 30 hours of behind-the-wheel practice.
7. When you're done with the 30 hours of behind-the-wheel practice in Step #6, mark the Completion Date on the Certificate of Completion that we emailed to you in Step #5.
8. Head to the DPS to get your license once you're at least 16 years old, you've held your permit for at least six months, and you've completed all of your driving hours.

Scenario 2: Completed All 32 Hours in a Classroom Driving School

You don't have to start all over. Instead, all you have to do is complete the 14 hours of behind-the-wheel instruction portion while enrolled in our Behind-the-Wheel Only course. Aceable will provide you the Driving Manager, which will walk the parent instructor through the tasks needed to be completed during the 14 behind-the-wheel instruction hours.

Take these steps:

1. Order a PTDE packet from the Texas Department of Licensing and Regulation. The packet costs \$20 and can be ordered online [here](#). Wait for the packet to arrive by e-mail or mail.

2. Contact your driving school and tell them that you would like to transfer to a **parent taught drivers ed course** for the behind-the-wheel instruction portion. They will designate your parent as the new instructor and issue you an updated certificate.
3. Purchase Aceable's Behind-the-Wheel Only course [here](#).
4. Complete the 14 hours of behind-the-wheel instruction with your parent instructor using Aceable's Driving Manager. List these hours in the Behind-the-Wheel Instruction Log of the PTDE packet.
5. **Contact the Aceable team** after you've completed the 14 hours with your parent instructor and we'll email you a Certificate of Completion.
6. You'll also need to complete 30 hours of behind-the-wheel practice with any adult who is at least 21 years old or older and has had a valid Texas license for the previous three years. List these hours in the Behind-the-Wheel Practice Log of the PTDE packet. You can use the 30 Hour Guide from the state [here](#) to help you complete these 30 hours of behind-the-wheel practice.
7. When you're done with the 30 hours of behind-the-wheel practice in Step #6, mark the Completion Date on the Certificate of Completion that we emailed to you in Step #5.
8. Head to the DPS to get your license once you're at least 16 years old, you've held your permit for at least six months, and you've completed all of your driving hours.

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Scenario 3: Didn't Complete All 32 Hours with Another Online Drivers Ed Course

You **will** have to restart drivers ed completely with us. This is because the DPS doesn't allow for partial classroom hours from one course to be transferred to another.

You **do not** need to order another PTDE packet if you already have one.

You will need to go through the parent taught drivers ed process just like everyone else. We've broken it down into **7 simple steps**.

One difference though: You do not need to get a new permit or start over the 6 month period of waiting. After finishing our course (all 12 levels and the behind-the-wheel portion), you'll be able to get your license 6 months after you first got your permit with the other online drivers ed course.

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Scenario 4: Didn't Complete All 32 Hours in a Classroom Driving School

The first thing you need to do is order a PTDE packet from the TDLR. The packet costs \$20 and can be ordered online [here](#). After that, you can go ahead and start Aceable while waiting for the packet **or** wait for the packet before starting. Either way is fine.

You will need to go through the parent taught drivers ed process from start to finish like everyone else. We've broken it down into **7 simple steps**.

One difference though: You do not need to get a new permit or start over the 6 month period of waiting. After

finishing our course (all 12 levels and the behind-the-wheel portion), you'll be able to [get your Texas Drivers license](#) 6 months after you first got your permit with the other driving school.

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IMPACT TEXAS TEEN DRIVERS (ITTD)

The Impact Texas Teen Drivers program (ITTD) is a free, two-hour video course provided online by the Texas DPS. Any student who has taken Texas Parent Taught Drivers Ed or Instructor Taught Drivers Ed and has received a Certificate of Completion from Aceable is required to complete ITTD no more than 90 days before their driving exam. ITTD **is not optional**.

ITTD is made up of eight 15-minute videos, totaling two hours. You can choose to watch all eight modules at one time or watch the modules separately at different times.

When you complete ITTD, the DPS will email you a certificate. You must print out this certificate and present it at the DPS when you take your driving exam. If you are unable to receive your ITTD certificate through email, you can [log into your ITTD account](#) and access it there.

While there is no expiration date on the ITTD certificate, you must take ITTD no more than 90 days before your driving exam. Therefore, if you don't pass your driving exam within 90 days of the date on your ITTD certificate, you must take ITTD again and get a new ITTD certificate.

To learn more about ITTD and take the course, click [here](#).

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HARDSHIP LICENSE

A [hardship license](#)—also known as a *minor restricted driver license* (MRDL)—is a Texas driver license that you can get before you're 16 years old or without holding your permit for a minimum of 6 months. In order to obtain a hardship license, you must show proof of why you need to drive as soon as possible.

You can apply for a hardship license if you meet all of the following:

1. You are at least 15 years old.
2. You have completed all 32 hours of Aceable's Parent Taught Drivers Ed course and have received a Certificate of Completion from us.
3. You have completed 44 hours of behind-the-wheel instruction and practice.
4. You have a **qualifying hardship**.

Qualifying hardships are:

- Economic need (Example: You need to go to work to support your family, but no one can drive you to work)
- Death-related emergency
- Sickness/illness/disability of family members (physician's statement required)
- Enrollment in a Vocational Education Program* (certification from school required)

*Vocational Education Programs include classes that require you to drive to a location as part of an internship or training program. For example, if you were in a health care internship class and needed to go to the hospital to learn from the nurses and doctors there, but you did not have anyone to drive you, you would meet this hardship.

If you are approved for a hardship license, it will expire on your next birthday.

To apply for a hardship license, bring all of the following to your DPS:

1. **All the paperwork and documents** needed to meet regular licensing requirements
2. A parent or legal guardian
3. A completed **MRDL application** (also available at any driver license office)

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PARENT TAUGHT COURSE TOOLS

Parent Taught Student Course Tools

Aceable provides a variety of student course tools that you'll find very helpful. These tools include the student profile, table of contents, progress logs, practice tests, and Aceable's Driving Manager. You can learn about using these tools in our Account & Log In Help Knowledge Base [here](#).

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Parent Taught Parent Monitoring Tools

Aceable provides parents with valuable parent monitoring tools so they can keep up with the work that their students are doing in the course. These tools include progress logs, student test scores, and Aceable's Driving Manager. You can learn about using these tools in our Account & Log In Help Knowledge Base [here](#).

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TECHNICAL SUPPORT & TROUBLESHOOTING

If you are experiencing technical issues with the web course or app, there are a variety of troubleshooting options available to you. For a detailed guide on troubleshooting your web course or app, check out Aceable's Technical Support & Troubleshooting Knowledge Base [here](#).

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CONTACT TEXAS DPS & TDLR

If you want to contact the **Texas Department of Licensing and Regulation (TDLR)** headquarters, you can reach them at: 800-803-9202

If you want to contact the **Texas Department of Public Safety (DPS)** headquarters, you can reach them at: 512-424-2000

If you want to contact a **DPS office near you**, you can find that contact information [here](#).

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